



Knowledge Management

Vital Tools for Organizational Collaboration

Never before have the concepts and principles of Knowledge Management (KM) been so crucial to the successful future of an organization as they are today. In today's competitive marketplace, organizations must eliminate silos and stovepipe cultures. The key to success is an organization's ability to share information, content and expertise within the organization and beyond.

DSA's Knowledge Management professionals will work with your organization to integrate KM practices into business operations. This includes promoting the use of KM systems and collaboration tools through the use of open source and Web 2.0 technology so that your organization will emerge as a true model of teamwork, cooperation and communication.

DSA Knowledge Management Solutions

- Comprehensive KM strategic and implementation planning
- Knowledge/information sharing through cultural change
- Enterprise-wide IT infrastructure management to enhance capabilities and efficiencies
- Global, secure access to your KM portal
- Robust search capabilities
- Development of content management plans
- Portal design, graphics and development
- Software Integration and development
- Data warehousing and business intelligence
- Human Resources communiqués
- Instant messaging/chat /Web conferencing
- Information exchange
- Library repositories

DSA helps create a knowledge-based environment by bringing together the human, organizational and technical elements for a successful Knowledge Management initiative based on business drivers, current processes, and existing technology infrastructure. Your company will operate as a knowledge sharing, collaborating, learning community, enabling the most effective and efficient operation possible.



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1-877-422-4DSA

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